



## Mather Avenue Surgery

June 2024

Welcome to our relaunched Mather News. Your health is our priority & we look forward to sharing key information with you every quarter.

### Did you know?



**In last the last 5 years GP practices have lost funding worth over £660 million.**

We're not allowed to use the poor funding we have to recruit more GPs or more practice nurses.



**This is why  
you struggle  
to see your GP**

**General Practice is being broken.  
We know you deserve better than this.  
GPs Are On Your Side.**

### Did you know?



**If general practice received a fairer share of NHS funding we could:**

- Train and hire more GPs.
- Deliver the services you require.
- Make it easier to get the appointments you need.



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### Did you know?



**GPs and their teams are exhausted and losing morale.**

No matter how many hours we work, we still can't see all the patients that need our care.



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### Did you know?



Patients should be able to call us, send an email, or walk in to make an appointment and get the care they need.

But our contract makes it too complicated



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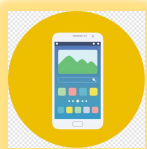


## **Appointments Not Attended**

Whilst we understand sensitive circumstances that can lead to being unable to inform us of not attending an appointment, it is important that those who can, do.

This year alone, January to date we have had **406** 'did not attends'.

This is not a rate we can sustain.



**IF YOU CHANGE  
ANY OF YOUR  
CONTACT  
DETAILS  
PLEASE LET US  
KNOW!**

Repeat  
prescriptions take  
two full working  
days to process.

Please note, at busy  
times, it may take a  
little longer.



## **Staff News**

Our lovely  
Dr Pam McCrossan is  
retiring from  
Mather Avenue Surgery  
after 25 years.

We will miss her so very  
much. But most of all we  
want to wish Pam all the  
very best in her next chapter  
as she begins her very well-  
deserved retirement.

Thank you, Pam, for your  
commitment and care  
to us all since 1999!

## **Did you know?**

You can save time getting your repeat prescription: You can order your repeat medication with the click of a button on the NHS App. You can also check if your prescription has been issued.



# patches

PATCHS is a new easy way to contact the surgery online to request a sick note.

**REGISTER TODAY.**